

# A Look At The Numbers

# Medicaid Managed Care: Improving Health Outcomes for Washington

Washington State partners with Managed Care Organizations (MCOs) to serve the healthcare needs of individuals facing economic and social barriers. MCOs align with state requirements to deliver a higher standard of healthcare.



Public resources  
Accountability  
Oversight



Private entity carrying  
financial risk  
Expertise  
Innovation



This partnership leads to higher quality care and improved health outcomes for members enrolled in Medicaid, while managing Medicaid costs.

## 2M

residents are currently enrolled in Apple Health<sup>1</sup>

## 88%

of individuals on Medicaid in WA are managed by MCOs<sup>3</sup>

## 100,000+

new Washington Medicaid enrollees since February 2020<sup>1</sup>

## 3 in 8 children

are covered by Medicaid in Washington<sup>2</sup>

## MCOs enable Washington to:

### Deliver Value & Predictability



- ↓ Medicaid per capita costs 4% lower than the national rate<sup>4</sup>
- ↑ \$183 million in estimated Medicaid savings in 2017<sup>4</sup>
- ↑ \$90 million annual savings on prescription drugs achieved by MCOs<sup>5</sup>
- ↓ MCOs reinvest in and support communities, while states ensure accountability and oversight of MCO performance

### Improve Quality of Care



- ↑ All 5 MCOs maintain National Committee on Quality Assurance (NCQA) accreditation<sup>7</sup>
- ↑ Improved quality scores by 3.31% between 2014 and 2018, above nationwide performance<sup>8</sup>
- ↑ 87% of Washingtonians rated their Medicaid plan 8 out of 10 or higher<sup>9</sup>
- ↑ Utilize value-based contracts with providers, rewarding higher quality of care and establishing broad provider networks<sup>6</sup>
- ↑ Offer provider resources, such as trainings and research on industry best practices<sup>10</sup>

### Enhance Population Health



- ↑ Well-child visits and primary care access for children under 24 months above the 50th percentile nationally<sup>11</sup>
- ↑ Innovative approaches to care, including:
  - Implementing telepsychiatry and telehealth services
  - Expanded virtual urgent care
  - Addressing food insecurity
  - Providing non-emergency medical transportation
  - Re-entry organization partnerships<sup>12</sup>
- ↑ Following up with adults after an emergency department visit or hospitalization for mental illness in the top 25% of states nationally<sup>13</sup>

<sup>1</sup> HCA, 2020 <sup>2</sup> KFF, 2019 <sup>3</sup> KFF, 2019 <sup>4</sup> The Menges Group, 2020 <sup>5</sup> The Menges Group, 2020 <sup>6</sup> The Menges Group, 2020 <sup>7</sup> NCQA, 2020

<sup>8</sup> The Menges Group, 2020 <sup>9</sup> HCA, 2019 <sup>10</sup> HCA, 2019 <sup>11</sup> HCA, 2019 <sup>12</sup> The Menges Group, 2020 <sup>13</sup> Medicaid, 2020